Bluetooth Key Box

APP Operation Instruction

App Onboarding

Download "SUO" APP

1. Download "SUO" APP from the APP Store or Google Play by scanning the QR code.
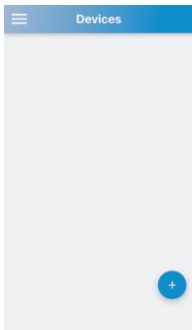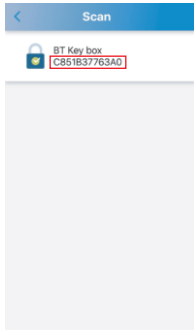

APP Store

Google Play

2. Turn on the Bluetooth & GPS (for Android only) on your mobile device and launch the "SUO" APP.

※ "SUO" APP is compatible with iOS 10 (or later) & Android 4.3 (or later), connected by Bluetooth.
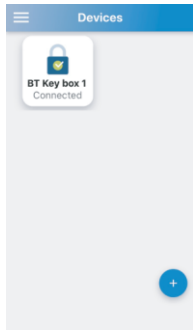
Pair New Lock

Devices	Scan	Devices	Device

Scan:
BT Key box
C851B37763A0

Devices:
BT Key box 1
Connected

Device:
MAC : C851B37763A0

Device Name
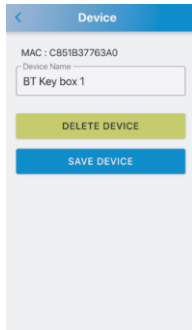BT Key box 1

DELETE DEVICE

SAVE DEVICE

1. Click "+" icon to add new devices.

2. Please check the MAC Code Label on the Lock Box and select the same product ID.
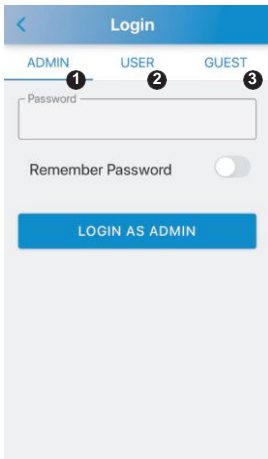
3. Lock paired, press the device for 3 second to revise Device Name.

App Function

Login Permission Interface Function

1. ADMIN:
With complete functions, you can set up and manage 10 groups of USER and 10 groups of GUEST accounts, and inquire historical records.
6 digits password, the default password is 123456.

2. USER:
Users can lock and unlock the Lock box with no time limit.
4 digits password, the default password is 1234.

3. GUEST:
Guests can lock and unlock the Key Box within limited time.
4 digits password, no default password.

【Admin Mode】

Login as Admin (Default Password: 1 2 3 4 5 6)

	Login	
ADMIN	USER	GUEST

Password ❶

Remember Password ❷

LOGIN AS ADMIN ❸
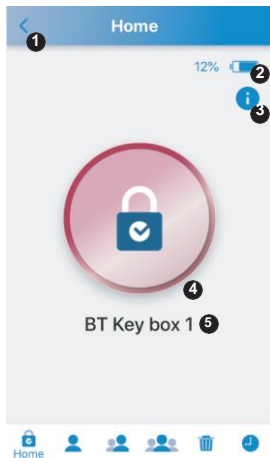
1. Password:
Type your password.

2. Remember Password:
Click to turn on (lit up blue),
the input password will be recorded.

3. LOGIN AS ADMIN:
After you enter the password, click to login.

Interface Function

1. Return Button:
Return to Devices interfaces.

2. Lock Box Battery:
Shows the Key Box battery percentage.

3. Firmware Version:
Click to show the Firmware Version

4. Unlock / Lock Button:
Shows the lock(Red) or unlock(Green) status of the Key Box.

5. Lock Name:
Shows the lock name, can be changed on Device interfaces.

6. Home:
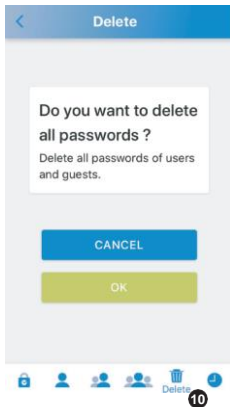Operate the 1-5 functions.

7. Admin:
Change admin password,
the touchpad password will be
changed at the same time.

8. Users:
You can add or modify the
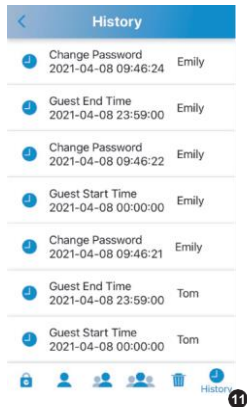IDs and passwords of 10 users.

9. Guests:
You can add or modify the IDs and
passwords of 10 guests with limit
access time.

10. Delete:
Delete all passwords of
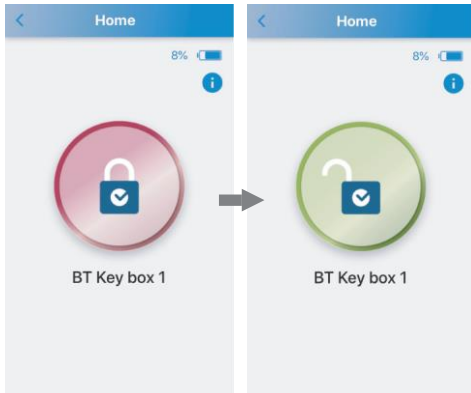users and guests at
once. Only the admin
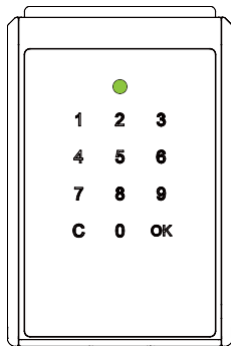password will still exist.

11. History:
It can query 40 latest
records that have been
operated on, and the old
records will be overwritten
one by one.

Delete		
Do you want to delete all passwords ?		
Delete all passwords of users and guests.		
CANCEL		
OK		

History		
Change Password 2021-04-08 09:46:24	Emily	
Guest End Time 2021-04-08 23:59:00	Emily	
Change Password 2021-04-08 09:46:22	Emily	
Guest Start Time 2021-04-08 00:00:00	Emily	
Change Password 2021-04-08 09:46:21	Emily	
Guest End Time 2021-04-08 23:59:00	Tom	
Guest Start Time 2021-04-08 00:00:00	Tom	

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Unlocking

1. Click the Red Button to turn it into Green Button.
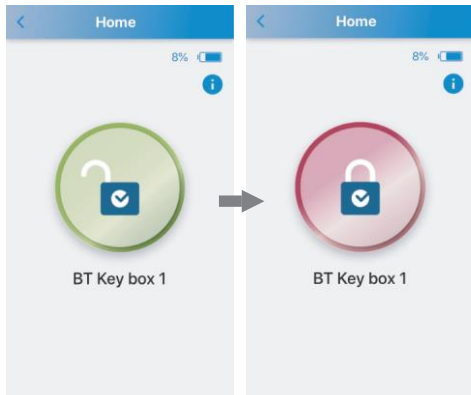

BT Key box 1 → BT Key box 1

2. The status indicator will light up green once unlocked.
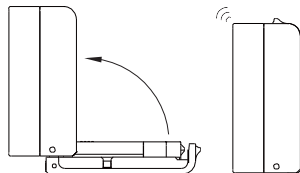
Locking

Using APP
If you didn't open the Key Box,
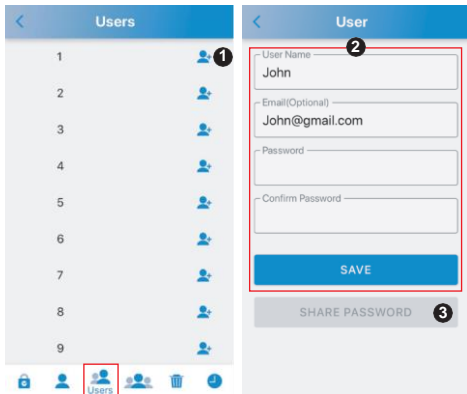click the Green Button to turn it into
Red Button to lock.

Auto Relock
Simple close the door in place,
the Key Box will lock up
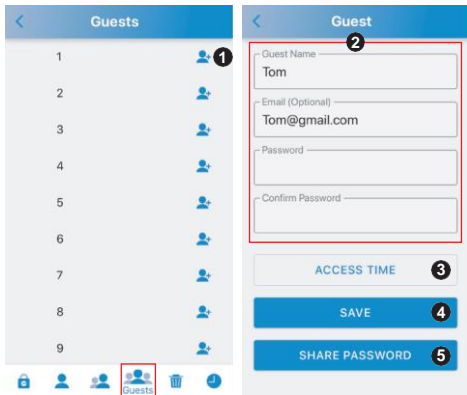automatically with a long beep.

【Admin Mode】

Manage 10 Users IDs and Passwords (Default ID: User 1 / Password: 1 2 3 4)

1. Click "+" in the end of User 1 to enter setting mode.

2. Enter user name, email(optional), password and confirm password, and click "SAVE".

3. If you have entered the email, click "SHARE PASSWORD" to send the email to the email address.

【Admin Mode】

Manage 10 Guests IDs and Passwords (No Default Password)

1. Click "+" in the end of Guest 1 to enter setting mode.

2. Enter guest name, email(optional), password and confirm password.

3. Arrange access time, and click "SUBMIT" in the bottom of pages. (Please see the next page for more details)

4. Click "SAVE".

5. If you have entered the email, click"SHARE PASSWORD" to send the email to the email address.

【Admin Mode】

Access Time

SIMPLE:
Choose a date, and a time period.

DETAILED:
Setting the time period personally.

【User Mode】

Login as User (Default ID: User 1 / Password: 1 2 3 4)

Login	
ADMIN	USER ❶	GUEST

ID
User 1 ❷

Password
❸

Remember Password ❹

LOGIN AS USER ❺

1. Click "USER"

2. ID: Choose User 1 ~ User 10

3. Password: 4 digits password

4. Remember Password:
Click to turn on (lit up blue),
the input password will be recorded.

5. LOGIN AS USER:
After you enter the ID and password, click to login.

【**Guest Mode**】

Login as Guest (No Default Password)

1. Click "GUEST"

2. ID: Choose Guest 1 ~ Guest 10

3. Password: 4 digits password

4. Remember Password:
Click to turn on (lit up blue),
the input password will be recorded.

5. LOGIN AS GUEST:
After you enter the ID and password, click to login.

※ The password is invalid if it's not use within
its activation period.

Touchpad Unlocking

【User】
Instruction:
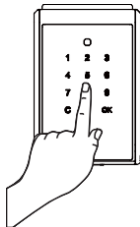Enter User ID + User password,
total 6 digits.

User ID:
User 1=01, User 2=02,……, User 10=10

Example:
ID: User 1=01 ; Password: 1234
Enter: 011234

【Guest】
Instruction:
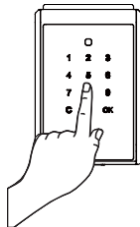Enter Guest ID + Guest password,
total 6 digits.

Guest ID :
Guest 1=11, Guest 2=12,……, Guest 10=20

Example:
ID: Guest 1=11 ; Password: 1234
Enter: 111234

Troubleshooting

Q1. App Download / Device Compatibility

• "SUO" app is available in the App Store and the Google Play Store.
  iOS Version: 10 or later.
  Android Version: 4.3 or later.

Q2. Why can't the App add a device?

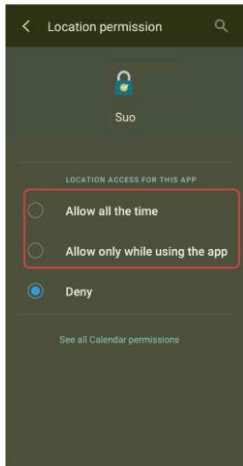• The Key Box's battery power is drained:
  Please check if the Key Box is still working,
  if not, please provide emergency power by Micro USB jump-start port on the Lock Box
  and replace the batteries.

• In mobile device's settings, make sure that Bluetooth is turned on.
  Check if you have connected with "KBXXXXXXXXXXXX"(X=Lock BOX MAC code)on the
  Bluetooth interface.

Q3. The password is invalid when login as Admin on the App

- The Key Box's battery power is drained. Please refer to Q2.
- Typing incorrect password, please check if the password is correct.
- Your mobile device might running out of RAM:
  Close recently used apps to release the RAM,
  or restart your mobile device.
- Turn on the GPS on your mobile device (for Android only).
- The Key Box is paired with other mobile device. The Key Box can only be paired with one mobile device at once. To change the user, please turn off the Bluetooth of the paired mobile device, and turn on the Bluetooth of the new mobile device again.
- Location permission options (for Android only).
  Please choose "Allow all the time" or "Allow only while using the app" (As shown on the left).

Q4. The password is invalid when login as User or Guest on the App

- The Key Box's battery power is drained. Please refer to Q2.
- Typing incorrect ID or password, you can check your ID and password by touchpad unlock.
  Please refer to <Touchpad Unlocking> page.
- Admin didn't create the ID for user or guest, you can check your ID and password
  by touchpad unlock.
- The ID have been removed, you can check your ID and password by touchpad unlock.
- Your phone might running out of RAM, please refer to Q3.
- Turn on the GPS on your mobile device (for Android only).
- Location permission options (for Android only), please refer to Q3.
- The Key Box is paired with other mobile device, please refer to Q3.

Q5. Cannot SHARE PASSWORD

- Please check if you have entered correct email address.
- Make sure your mobile device have connected to the internet.